

**Corrigendum For Amendmend in**

**Request for Proposal (RFP)  
for  
Engagement of Strategic Advisory Consultant for the Assam  
Unified Portal (AUP)**

*(Limited Tender for Consulting Organizations Empanelled under the Digital India  
Program by NeGD)*

**Tender No. AEDC/AUP/2025-26/02, Date 11/02/2026**

**Corrigendum No. AEDC/AUP/2025-26/02/Corr-01, date 27/02/2026**



**Assam Electronics Development  
Corporation Limited  
(AMTRON)  
Industrial Estate. Bamunimaidan.**

**Amendment made to the RFP:**

**The following amendments are made to the RFP# AEDC/AUP/2025-26/02, Dtd. 11/02/2026**

Last Date for Submission of Bids	<b>Signed copy of the Tender and supporting documents to be submitted online on or before 01:00PM, 10/03/2026. Hard copy of only Power of Attorney to be submitted in the Drop Box available at MD Office, AMTRON by 01:00PM, 10/03/2026.</b>
Date of Opening of Technical Bids	<b>10/03/2026 at 01:30 PM.</b>

**Amendment in Tender Terms and Condition-**

Sl. No.	RFP Page No.	Clause / Section	Clause Details	Query / Clarification Sought	Official Response
1	6	Section 1.6 / Module A	Inclusion by Design: 'Lite' modes and video explanations for vulnerable sections	We understand the content for video explanations will be provided by respective line department or AMTRON. Please confirm.	Confirmed. The content for video explanations (scripts, subject matter) will be provided by the respective line departments and/or AMTRON. The Consultant's role is to define the technical framework and delivery pipeline for avatar-based video generation; actual content curation remains the responsibility of the departments.
2	8	Section 2 / Clause 3: Non-Blacklisting	Self-Certified Undertaking required; no standard format provided in RFP	We assume the bidder can use any relevant format for the self-certified undertaking. Please confirm.	Kindly refer to formats in this Corrigendum. In the absence of a prescribed format, bidders may use their own letterhead/format for the self-certified undertaking, provided it covers all requisite declarations (name of firm, date, signature of authorised signatory).
3	8	Section 2 / Clause 4: No-Conflict of Interest	Self Declaration required; no standard format provided	We assume the bidder can use any relevant format for the self declaration. Please confirm.	
4	8	Section 2 / Clause 5: Downstream Exclusion	Acceptance Undertaking required; no standard format provided	We assume the bidder can use any relevant format for the acceptance undertaking. Please confirm.	
5	9	Section 2.3 / Evaluation & Award	T1 bidder (highest technical score) financial proposal is opened; QBS methodology	In case two or more bidders score equal marks, will financial proposals of all such tied bidders be opened? Please clarify tie-break mechanism.	
6	9	Section 2.4.1 / Clause 1: Mobilisation	Core Team must be mobilised within 30 days of Work Order	Considering knowledge transition and handover of existing assignments, we request the mobilisation window be extended to 60 days.	As per RFP

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7	9	Section 2.4.1 / Clause 3: Performance-Based Replacements	Client may demand immediate replacement of Key Professional if deliverable rejected twice due to poor quality	Please confirm the time period within which the bidder must provide an equivalent replacement resource.	The Consultant must deploy an approved replacement resource within 21 calendar days of the written demand for replacement by the Client. The replacement must meet all qualification criteria specified for the relevant Key Professional role in Section 4.2.
8	9	Section 2.4.2 / SLA & Penalty	Deduction on pro-rata basis for unauthorized absence >5 working days without pre-approved substitute	Please elaborate on the number of permissible ad-hoc/emergency leaves for proposed resources within the project period.	Each Key Professional is entitled to a maximum of 12 working days of paid leave per year (pro-rated for shorter durations), inclusive of casual and medical leave. Any absence beyond 5 consecutive working days must be reported in advance with a substitute plan. Medical emergencies will be treated sympathetically upon submission of documentation.
9	10	Section 2.4.14 / Cross Utilisation of Advisory Expertise	Client may utilise deployed Key Professionals for other GoA digital governance/cybersecurity advisory on need basis	Confirm if timelines for impacted deliverables will be revised via mutual discussions when resources are cross-utilised. Also confirm if additional deliverables are required.	Confirmed. Any cross-utilisation of Key Professionals will be formally documented through written task allocation. If cross-utilisation results in demonstrable impact on AUP deliverable timelines, a mutual timeline revision will be agreed in writing. No separate formal deliverables are required for cross-utilisation support unless specifically scoped by AMTRON.
10	12	Section 3.1 / Project Background	AUP envisioned as single interface for citizen services	Please confirm whether AUP is to be developed as an entirely new solution or whether existing portal/components will be reused.	AUP is envisioned as a new cognitive portal; however, select existing components (e.g., authentication modules, payment gateways already deployed) may be retained and integrated where technically feasible. The Consultant will assess existing state assets during the Discovery phase and recommend reuse vs. rebuild decisions as part of the Architecture Blueprint.
11	12	Section 3.1 / Role Definition	Role of Consultant as Principal Architect and Strategic Advisor	Is the consultant's role limited to design, advisory, and supervision, or is limited hands-on configuration/PoC development also expected?	The Consultant's primary role is design, advisory, and supervisory. However, the scope includes preparation of working PoCs (Proof of Concept prototypes) in Module B (RAG/GenAI) as part of the PoC & Selections Phase to validate architectural recommendations. This is advisory-led PoC, not full-scale SI-level development.

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12	13	Section 3.2.1 / Module A / A1: Enterprise Architecture	Consultant to recommend a Headless CMS	Should the proposed CMS be open source or can licensed CMS be considered? If licensed, will the license cost be borne by the Consultant or the State?	<p>The Government of Assam, consistent with MeitY's Digital Public Infrastructure philosophy and the project's mandate to create a replicable framework, mandates that the recommended Headless CMS must be open-source. Licensed proprietary CMS platforms shall not be considered.</p> <p>The recommended solution must meet all functional requirements including API-first architecture, Role-Based Access Control, GIGW 3.0 compliance, and self-hosting capability within State infrastructure. The Consultant shall provide a comparative evaluation of shortlisted open-source options before making a final recommendation.</p> <p>No software license costs are embedded in the scope of this engagement.</p>
13	13	Section 3.2.1 / Module A / A1: Enterprise Architecture	Enterprise Architecture Design	Please confirm if any preferred or empanelled technology platforms are already approved by the State.	<p>There are no pre-mandated commercial technology platforms. The Consultant may recommend any suitable platform with full justification in the Architecture Blueprint. For infrastructure hosting, the primary hosting environment for AUP in Production is the Assam State Data Centre (SDC) managed by AMTRON. The RFP mandates a Sovereign Hosting architecture for the Production phase, with AI/LLM models deployed on-premise or in a private cloud at the SDC. Enterprise cloud APIs may be used during the Pilot phase only. All technology recommendations must be compatible with SDC's infrastructure capabilities.</p>
14	13	Section 3.2.1 / Module A / API-First Integration	AUP to serve as content backend for existing/planned state Super App under AGSDP	How many existing state apps should be considered for API integration? Please share technical platforms of these applications. Also confirm if AGSDP Mobile App APIs will be available during design phase.	<p>The primary integration is with the AGSDP Super App (Sewa Setu 2.0). Additionally, 2–3 existing high-traffic state apps may be in scope; the final list will be shared at project kickoff. AGSDP API documentation and sandbox access will be facilitated by AMTRON during the Discovery phase.</p>

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15	13	Section 3.2.1 / Module A / API-First Integration	Security segmentation and API gateway	Will the API gateway and security infrastructure be provided by the State/SI, or must the Consultant design and recommend it?	The Consultant is responsible for designing and recommending the API gateway architecture, security segmentation strategy, and related policies. The actual procurement, deployment, and operation of the API gateway infrastructure will be carried out by the System Integrator under the Consultant's supervision.
16	13	Section 3.2.1 / Module A / API-First Integration	API-first integration strategy	Is API performance testing and load benchmarking part of the Consultant's scope or SI scope?	Defining API performance benchmarks, SLAs, and testing frameworks is within the Consultant's scope. Actual execution of performance/load testing will be the responsibility of the System Integrator, with the Consultant supervising and reviewing test results against defined benchmarks.
17	14	Section 3.2.1 / Module A / A2: GenAI Simulator	GenAI Simulator and conflict detection	Will sandbox AI infrastructure (compute/GPU) be provided by the State?	Yes. AMTRON will provision sandbox compute/GPU infrastructure (via SDC/NIC Cloud or equivalent) for the GenAI simulator environment during the PoC phase. The Consultant must specify the minimum infrastructure requirements in the Architecture Blueprint.
18	14	Section 3.2.1 / Module A / A2: AI-Assisted Ingestion	AI to auto-scan, OCR, and populate metadata when officer uploads PDF	Do historical documents include multilingual (Assamese, Bodo, Bengali) content and low-quality scans? What is the minimum OCR accuracy benchmark?	Refer Clause 2.3B of this Corrigendum.
19	14	Section 3.2.1 / Module A / A2: State Metadata Standards	Consultant must define the Unified Metadata Schema	Does any pre-approved State-wide taxonomy/ontology framework exist, or must the Consultant design it from inception?	The Consultant is expected to design a new cross-department metadata and ontology structure from inception, drawing on national standards (e.g., NGDSP metadata framework, Open Government Data guidelines) and best practices from comparable portals.
20	14	Section 3.2.1 / Module A / A4: Avatar-Based Video	System to utilise Generative Avatar technology using open-source models	Will avatar videos be real-time or pre-generated/cached? Confirm if multilingual voice integration and GPU infrastructure are provisioned.	Avatar-based videos will primarily be pre-generated and cached to ensure performance and accessibility. Real-time generation may be explored in Phase 2 as an enhancement. Multilingual voice integration (Assamese, Bengali, Bodo) using Bhashini APIs is in scope for the Consultant to design. GPU infrastructure will be provisioned by the State.

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21	14	Section 3.2.2 / Module B / B1: Access Control	RAG engine must enforce Pre-Retrieval Filtering based on user session context	Does a centralised IAM/RBAC system currently exist across departments to support AI-level document filtering, or is its architecture expected under this scope?	The Consultant is expected to design the IAM/RBAC architecture and integration framework as part of the AUP scope. AMTRON will facilitate coordination with departments for onboarding onto the IAM layer. Actual implementation will be executed by the SI.
22	15	Section 3.2.2 / Module B / B1: Access Control	Strict Access Control Enforcement	Is access control logic to be designed only, or also technically validated by the Consultant?	The Consultant is responsible for both designing the access control logic and technically validating its implementation during the Build Supervision phase. Validation includes review of SI's implementation against design specifications and sign-off before UAT.
23	16	Section 3.2.2 / Module B / B2: Hybrid Deployment	Hybrid Deployment Roadmap	Is selection of LLMs during pilot phase at Consultant's discretion? Will GPU infrastructure be provided by the State?	LLM selection for the pilot phase is at the Consultant's recommendation, subject to AMTRON approval. Shortlisted options must include at least one sovereign/on-premise model and one cloud-hosted option with a comparative cost-performance analysis. State will provision required GPU/compute infrastructure accordingly.
24	16	Section 3.2.2 / Module B / B2: Voice Integration	Voice Integration using Bhashini	Will Bhashini API credentials and approvals be facilitated by the State or coordinated by the Consultant?	AMTRON will facilitate Bhashini API access, MeitY coordination, and necessary approvals. The Consultant is responsible for integrating Bhashini APIs into the technical architecture and supervising the SI's implementation.
25	16	Section 3.2.3 / Module C / C1: Trust Factory	Digital Credential Standards Framework	Are services/certificates from all departments in scope, or only selected high-volume certificates?	The initial scope covers a prioritised set of high-volume, high-impact certificates (estimated 15–20 certificate types across key departments). The Framework will be designed for scalability to accommodate all departmental certificates over time. AMTRON will share the priority list at project kickoff.
26	16	Section 3.2.3 / Module C / C1: Trust Factory	DigiLocker interoperability	Will DigiLocker sandbox, UAT and production access be facilitated by the State?	Yes. AMTRON will facilitate DigiLocker sandbox, UAT, and production access on behalf of the Consultant. Coordination with MeitY/NIC for DigiLocker onboarding will be led by AMTRON.

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27	17	Section 3.2.5 / Module E: Governance / E2: Security & Ethics	Consultant must mandate and supervise Algorithmic Impact Assessments	Will the State align the Algorithmic Impact Assessment with a specific responsible AI framework (e.g., MeitY advisories)?	The Algorithmic Impact Assessment framework will be aligned with MeitY's Responsible AI framework and applicable CERT-In guidelines. The Consultant must reference these in the AI Ethics and Governance Policy document. Specific fairness metrics and documentation standards will be co-defined with AMTRON during Phase 1.
28	18	Section 3.2.6 / Module F: Procurement / RFP Finalisation	Consultant to finalise RFP using Functional Requirement Specs from AGSDP Consultant	Will AGSDP functional requirement specifications be frozen prior to Consultant onboarding?	The Consultant may commence discovery work and architecture design in parallel.
29	19	Section 3.3 / Phase 1: Discovery & Design	Draft GIGW Policy as a deliverable	We assume the deliverable requires compliance with existing GIGW guidelines (issued by GoI/NIC) rather than drafting a new policy from scratch. Please confirm.	Confirmed. The 'Draft GIGW Policy' deliverable refers to an AUP-specific compliance and implementation policy document that maps AUP's design to GIGW 3.0 requirements. It is not a new national policy; rather, it is a state-level compliance framework referencing and implementing the existing GoI/NIC GIGW guidelines.
30	19	Section 3.3 / Key Deliverables & Timelines	Current timelines: Phase 1 (T+2M), Phase 2 (T+4M), Phase 3 (T+10M), Phase 4 (T+12M)	Request revision to: Phase 1 (T+4M), Phase 2 (T+6M), Phase 3 (T+15M), Phase 4 (T+18M) based on similar assignment experience.	The RFP timelines represent minimum expected delivery targets. After selection, the Consultant may propose a detailed phased project plan during the inception period. A timeline revision of up to T+2 months per phase may be considered by AMTRON for phases 1–3, subject to justification. The overall project closure remains at T+15 months unless extended by mutual agreement.
31	20	Section 4.2 / K-1: Team Leader & Principal Architect	Mandatory experience: Led at least 1 large-scale Digital Transformation/ State Portal project (Value >₹10 Cr)	Request reduction of project value threshold from ₹10 Cr to ₹5 Cr for the qualifying project.	As per RFP
32	21	Section 4.2 / K-2: Principal AI & Data Architect	Total Experience: Minimum 10 Years required	Given rapid AI adoption in recent years, request revision to Minimum 7 Years.	The minimum experience for K-2 (Principal AI & Data Architect) is revised to 8 Years, acknowledging the relatively recent maturity of production-grade AI/ML in government contexts. Candidates must demonstrate specific, hands-on

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					experience in at least 2 large-scale AI/ML or RAG deployments.
33	21	Section 4.2 / K-4: Lead Security & Trust Architect	Total Experience: Minimum 10 Years required	Request revision to Minimum 7 Years.	The minimum experience for K-4 (Lead Security & Trust Architect) is revised to 8 Years. Candidates must hold relevant certifications (CISSP/CISM/CEH or equivalent) and demonstrate experience in at least 1 government cybersecurity or digital trust project.
34	-	General / Legal Services	Scope limited to technical/commercial advisory; Consultant cannot provide legal services	Notwithstanding anything to the contrary, the Consultant does not provide any legal services directly or indirectly. Scope is limited to technical/commercial aspects. Please confirm.	Confirmed. The Consultant's engagement is strictly for strategic, technical, and commercial advisory services. Nothing in the RFP or resulting contract shall be construed as requiring the Consultant to provide legal services or legal advice. Any legal review requirements will be addressed by AMTRON's legal counsel.
35	5	Section 1.2 / Letter of Invitation	Proposal submission date: 25th February 2026	Pre-bid queries submitted by 18th February. Request extension of bid submission timeline by at least 2 weeks to 11th March 2026.	Kindly refer to the bid submission timeline in this corrigendum,
36	8	Section 2.2 / Clause 5: Downstream Exclusion	Downstream work restriction	Please clarify whether downstream participation restriction applies only to AUP program tenders or to all Assam Government IT tenders.	The downstream exclusion applies specifically to AUP-related tenders i.e., those arising directly from or influenced by this advisory engagement (such as the eDistrict SI RFP and AUP implementation RFP). It does not extend to all Government of Assam IT tenders unrelated to the AUP programme.
37	19	Section 4.1 / 5 Key Professionals Full-Time Onsite	5 Key Professionals required full-time onsite	Can partial remote working be allowed for specialised experts with prior approval from AMTRON?	As per RFP
38	9	Section 2.4.1 / Resource Mobilisation within 30 days	Core Team must mobilise within 30 days of Work Order	In case of unavoidable delay due to notice period of experts, is phased mobilisation acceptable?	As per RFP

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39	9	Section 2.4.1 / Key Professional Replacement	Performance-based replacement clause	What is the allowed transition window for expert replacement without penalty?	The Consultant has 21 calendar days from receipt of written replacement demand to deploy an approved substitute resource meeting the qualification criteria. No penalty will be levied if the replacement is deployed within this 21-day window.
40	18	Section 3.3 / PoC Deliverables	PoC & Selections Phase	For the PoC phase, is the Consultant expected to build the PoC, or to supervise an SI/vendor PoC?	The Consultant is expected to build/develop advisory-led working prototypes/PoCs for Module B (RAG/GenAI cognitive core) to validate architectural choices. For eDistrict services (Module F), the Consultant will supervise the SI/vendor's PoC. This distinction is to ensure that architectural risks in AI/GenAI components are validated before SI procurement.
41	15	Section 3.2.2 / GenAI / RAG Design	RAG-based cognitive core design	Is there any preferred MeitY-approved AI/LLM stack to be considered?	No specific LLM is mandated. The Consultant must evaluate and recommend from: (a) Bhashini-integrated models for vernacular support, (b) sovereign LLM options approved by MeitY/NIC, and (c) commercial models deployed on MeitY-approved cloud. The recommendation must include a data residency and sovereignty compliance analysis.
42	10	Section 2.4.3 / Monthly Payment	Monthly payment linkage to milestones	If milestone approval is delayed by client review cycle, will monthly T&M payment still be released?	Monthly time-and-material payments will continue to be released on time regardless of milestone review cycles, subject to the Consultant submitting attendance records and progress reports. Milestone-linked payments (as specified in Section 7) are separate from monthly T&M payments and will follow the approval cycle. AMTRON will target a 15-working-day review and approval turnaround for deliverables.
43	11	Section 2.4.10 / Change Control	Change control clause	For major approved scope additions, will additional person-months be allowed at NeGD rates?	Yes. For formally approved scope additions (via Change Control Note signed by both parties), additional person-months will be remunerated at the NeGD Discovered Rates applicable at the time of the change, including the mandatory 3% annual escalation.
44	15	Section 3.2.2 / Sovereign Model Hosting	Hybrid Deployment Roadmap for AI/LLM	Will infrastructure for sovereign hosting be provided by the client, or should sizing be part of Consultant deliverable?	Infrastructure sizing and specifications for sovereign model hosting are within the Consultant's scope as part of the Architecture Blueprint and Deployment Roadmap. Actual procurement and provisioning

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					of infrastructure will be the State's/AMTRON's responsibility based on the Consultant's specifications.
45	18	Section 3.2.6 / eDistrict Services (10)	Module F: Technical Supervision of 10 eDistrict services	Will the final list of 10 eDistrict services be shared at project start?	Yes. The finalised list of 10 priority eDistrict services will be shared within 2 weeks of the Consultant's onboarding/Work Order issuance. Preliminary indicative services include birth/death certificates, income certificate, land records, and similar high-volume services. The Consultant may factor this in planning.
46	13	Section 2.4.12 / Confidentiality & Data Security	NDA required; data breach leads to immediate termination and IT Act action	Can the draft NDA be provided? Please clarify the duration of confidentiality obligations post-termination/expiry of contract.	A draft NDA will be issued as an annexure to the corrigendum. Confidentiality obligations will survive contract termination for a period of 3 years from the date of contract expiry, unless otherwise agreed in writing.
47	13	Section 2.4.12 / Confidentiality & Data Security	Strict confidentiality for all data, blueprints, source codes	Request modification to allow the Consultant to retain working papers required for statutory/regulatory/professional compliance.	Accepted. The NDA and Contract will be modified to include: 'The Bidder may retain such portions of Confidential Information, including working papers, as are required for compliance with its statutory, regulatory, or professional conduct obligations, subject to continued confidentiality obligations.'
48	-	General / Contract Terms	No limitation of liability clause found in RFP	Request inclusion of a Limitation of Liability clause capping Consultant's aggregate liability at 1× the consultancy fee; no liability for indirect/consequential damages.	A Limitation of Liability clause will be included in the contract, capping the Consultant's total aggregate liability at 1× the total contract value (consultancy fee), consistent with GFR and MeitY guidelines. The Consultant will not be liable for indirect, consequential, or punitive damages.
49	-	General / Contract Terms	No indemnity clause found in RFP	Request clarity on indemnification obligations and propose the Consultant be indemnified against third-party IP claims arising from open-source/third-party components recommended.	An indemnity clause will be included. The State will indemnify the Consultant against third-party claims arising from the State's direction to use specific open-source components or government data. The Consultant will indemnify the State against breaches of the NDA directly attributable to the Consultant.

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50	10	Section 2.4.2 / SLA & Penalty	Deployment Penalty (1.5× daily rate for absence >5 days) and Mobilisation Penalty (0.5% per week, max 10%)	Confirm if total penalties under the contract will be subject to an overall aggregate cap.	Total aggregate penalties across all penalty heads (deployment + mobilisation + deliverable delays) will be capped at 10% of the total contract value. This cap is consistent with standard government consultancy contracts.
51	31	Section 7.1 / Financial Instructions	3% annual NeGD rate revision effective from 1st June 2025; calculation: Rate × 12 for 5 resources	If the contract is extended beyond 12 months, will a further rate escalation apply for the extension period beyond the one-time 3% revision?	For the optional 6-month extension period (Clause 1.3), an additional 3% escalation on the rates prevailing at month 12 will apply, effective from the extension commencement date. This is consistent with the annual NeGD revision policy.
52	8	Section 1.6 / Program Overview and Objectives.	Module E: Governance & Compliance — adherence to GIGW 3.0, CERT-In, AI ethics	Confirm that the Consultant will not be penalised or have payments withheld for third-party audit queue times, and that SI contracts will carry remediation SLAs aligned to launch dates.	Confirmed. The Consultant will not be penalised or have payments withheld due to delays caused by third-party audit processes (CERT-In audits, STQC, etc.) that are outside the Consultant's control. SI contracts procured under Module F will include remediation SLAs tied to go-live milestones.
53	14	Section 3.2 / A.1 API-First Integration Strategy	AUP to expose content/AI via APIs; Super App managed under separate AGSDP programme	Request clarity that AUP's responsibility is to expose content/AI via APIs while the Super App is managed under a separate programme (AGSDP) to avoid scope overlap.	Confirmed. The AUP's scope is to design and expose REST/GraphQL APIs for content and AI search results. The Super App (AGSDP/Sewa Setu 2.0) is a separate programme managed by the AGSDP consultant. The AUP Consultant must ensure API standards are compatible with the Super App's consumption requirements, but the Super App development is not within AUP scope.
54	9	Section 2.2 / Downstream Exclusion & Section 2.4.8	Downstream exclusion for affiliates, subsidiaries, group companies	Request clarity on 'affiliate/common control' threshold and confirmation that bar applies to implementation/SI roles only, not independent audits, certification, or governance reviews.	The downstream exclusion applies specifically to implementation, system integration, and technology execution roles. Independent audit, third-party certification, or governance advisory roles unrelated to AUP implementation are not covered by this exclusion.
55	10	Section 2.4.2 / SLA & Penalty	Deployment Penalty: 1.5× daily rate per day of delay beyond permissible window	Request moderation of vacancy penalty from 1.5× to 1.0× daily rate, and introduction of a cure period of 5–10 days with a pre-approved substitute.	As per RFP

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56	21	Section 4.2 / K-1: Team Leader & Principal Architect	Education: B.E./B.Tech/M.Tech/MCA; Experience: min. 15 years; Led Digital Transformation >₹10 Cr	Request MBA/PGDM to be added to eligible education qualifications for K-1 given management nature of role.	Accepted. MBA/PGDM from a recognised institution is added to the eligible educational qualifications for K-1 (Team Leader & Principal Architect), in addition to B.E./B.Tech/M.Tech/MCA.
57	-	General / Assam Office Requirement	No existing RFP clause on Assam office	Request inclusion of a clause requiring the Consultant to have a registered office in Assam.	An Assam office is not mandatory at the time of bid submission. However, the selected Consultant must establish a Project Management Office (PMO) within Guwahati or Dispur within 60 days of Work Order issuance for the duration of the project.
58	6	Section 1.5 / Strategic Context	Sewa Setu portal: existing digital services delivery platform in Assam	How is this RFP different from the Sewa Setu RFP? AUP vs. Sewa Setu distinction is unclear.	AUP and Sewa Setu serve distinct but complementary roles. Sewa Setu 2.0 (under AGSDP) is the back-end service processing and workflow management platform for government services. AUP is the unified, AI-powered cognitive front-end portal that aggregates services from Sewa Setu 2.0 and other state systems, providing a single citizen-facing interface with generative AI, RAG-based search, and multilingual capabilities. AUP does not replicate Sewa Setu but is its intelligent front-end.
59	7	Section 1.6 / Module B: Cognitive Core	RAG engine for natural language querying of government rules	Can Sarvam/Gemini be used as alternate to Bhashini? Can we get a list of document types with samples? Can citizens query all non-confidential data? Who classifies documents? Can we get Super App API details?	Sarvam or other MeitY-approved models may be used as alternatives to Bhashini for non-Bhashini features, provided data sovereignty requirements are met; Bhashini remains mandatory for voice/language features. A document taxonomy with sample categories will be shared at project kickoff. Citizens may query all documents classified as 'public' by the respective departments; the Consultant will design the classification framework. Super App API details will be shared in the Discovery phase.
60	7	Section 1.6 / Module F: Technical Supervision of eDistrict	Technical build-out of 10 high-impact legacy services	Will this RFP focus on only 10 eDistrict modules? How many total modules exist and who prioritises?	This engagement focuses on 10 priority eDistrict services to be determined at project start. There are currently 60+ eDistrict services across Assam; prioritisation of the 10 in scope will be done by AMTRON in consultation with the selected Consultant during Phase 1, using an impact-feasibility matrix.

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61	7	Section 2.1.2 / EMD	EMD of ₹5,00,000 via Bank Draft or Bank Guarantee; template referenced as T-11	Bank Guarantee template referenced as T-11 is not available in the RFP. Please provide it.	Kindly refer to the formats in this Corrigendum
62	12	Section 3.1 / Project Background	Core services developed natively under AUP; majority reengineered under AGSDP	Will core services developed under this project also be available on Sewa Setu? How many core services have been identified?	Core services developed natively under AUP will be accessible through AUP's unified front-end. Integration with Sewa Setu 2.0 as a service backend is part of the design scope. Approximately 5–8 native AUP services (e.g., unified citizen profile, AI search, credential issuance) have been identified; the finalised list will be shared at kickoff.
63	13	Section 3.1 / Role Definition	Core services and AGSDP parallel development	Which services are categorised as core services? Please provide the list or at least the number.	An indicative list of 5–8 native AUP core services will be shared at project kickoff along with the eDistrict priority list.
64	13	Section 3.1 / AUP vs. Sewa Setu Boundaries	Sewa Setu 2.0 modernisation under AGSDP and AUP as unified front-end	What are the boundaries between Sewa Setu 2.0 and AUP? Will AUP be the unified front-end for all AGSDP services? Is Sewa Setu 2.0 a backend layer or abstracted behind AUP?	Sewa Setu 2.0 will continue as the service processing and workflow backend for AGSDP-reengineered services. AUP will serve as the unified cognitive front-end for all citizen-facing interactions, including for AGSDP/Sewa Setu services. Sewa Setu 2.0 will be progressively abstracted behind AUP's interface through standardised APIs, though this transition is expected to be phased over the project period.
65	14	Section 3.2.1 / A.2: Smart Content Factory	Smart Content Factory framework to be defined by Consultant for AMTRON	Smart Content Factory = CMS + Maker-Checker workflows + editorial roles + AI-assisted ingestion + proactive monitoring + departmental approvals + lifecycle management + metadata governance. Is this interpretation correct?	Confirmed. The interpretation is correct. The 'Smart Content Factory' encompasses all elements described: Headless CMS as the platform, Maker-Checker editorial workflows, AI-assisted OCR and metadata ingestion, proactive content monitoring and alerts, departmental approval workflows, lifecycle management (review, archival, expiry), and metadata/ontology governance.
66	15	Section 3.2.1 / AI-Assisted Ingestion & Curation	AI to auto-scan, OCR, populate metadata; Digital Archivists workflow for legacy migration	OCR/NLP required for English only? Will documents include handwritten annotations? Will Consultant define a common Digital Archivist workflow?	OCR and NLP must support English, Assamese, Bengali, and Bodo — not English only. Documents may include handwritten annotations; the OCR pipeline must be capable of handling these with human-review fallback. The Consultant will define a standardised workflow for Digital

Sl. No.	RFP Page No.	Clause / Section	Clause Details	Query / Clarification Sought	Official Response
					Archivists covering all document types.
67	17	Section 3.2.3 / Module C: Trust Factory	Scalable Digital Credential Framework; DigiLocker interoperability	In view of AGSDP/Sewa Setu 2.0 modernisation, please confirm AGSDP services shall not implement separate DigiLocker integrations but must invoke the AUP credential microservice.	Confirmed. As part of the unified architecture design, AGSDP/Sewa Setu 2.0 services must invoke the AUP's shared credential microservice for DigiLocker integration and digital credential issuance, rather than implementing separate DigiLocker integrations. This policy will be enshrined in the Architecture Blueprint and enforced through the AUP Governance Framework.
68	20	Section 4.2 / K-1: Team Leader & Principal Architect	K-1: Combined Team Leader and Principal Architect role	Team Leader is a management role; Principal Architect is techno-functional. Can these be separated into two distinct roles?	As per RFP
69	20	Section 4.2 / All Key Professionals	K1 through K5 roles listed	Please provide NeGD role mapping for all 5 Key Professional roles. If NeGD mapping implies different experience levels, update the RFP criteria accordingly.	Kindly Refer to RFP-7.3 Form F-2: Detailed Breakdown of Remuneration
70	22	Section 5.2 / Technical Evaluation Criteria	Domain experience in: Unified Citizen Portals, AI-driven solutions, or Digital Public Infrastructure	Confirm that fulfilling any one of the three specified domain experience categories is sufficient for scoring under this criterion.	Confirmed. Meeting experience in any one of the three specified categories (Unified Citizen Portals, AI-driven solutions, or Digital Public Infrastructure) is sufficient to qualify under this domain experience criterion. However, experience in multiple categories will receive higher scores as per the Technical Evaluation Matrix.
71	22	Section 5.1 / Selection Procedure	Two-Envelope System for Technical and Financial proposals	Please confirm the mode of submission — online portal or offline/physical.	Proposals must be submitted physically (offline) in sealed envelopes to 3rd Floor, AMTRON Data Center, Assam Electronics Development Corporation Limited, Industrial Estate, Bamunimaidan, Guwahati, Assam, PIN - 781021.

Sl. No.	RFP Page No.	Clause / Section	Clause Details	Query / Clarification Sought	Official Response
72	28	<b>6.3 Form T-2: Bidder's Organization (General Details)</b>	<b>6. Local Presence-</b> Address of Office in Guwahati (if any).  If none, confirm undertaking to establish one within 1 month.	Not applicable	<b>6. Local Presence-</b> Address of Office in Guwahati (if any).  If none, confirm undertaking to establish one within 60 days.
73			New Clause		Bidder should also submit the complete bid document as soft copy over email at <a href="mailto:mdc@amtron.in">mdc@amtron.in</a> . The bid document should be password protected.

**Corrigendum Addition (New Clauses) —**

**Clause 2.3A: Tie-Breaking Mechanism:**

Since this engagement is structured as a Time & Material (T&M) contract with a fixed team composition of 5 Key Professionals, a fixed duration of 12 months (60 person-months), and unit rates strictly governed by NeGD Discovered Rates (with mandatory 3% annual increment), all compliant Financial Proposals are expected to be identical in value. The Financial Proposal therefore serves purely as a compliance verification instrument and shall not be used as a differentiator in ranking or tie-breaking.

In the unlikely event that two or more bidders obtain equal Total Technical Scores, the Proposal Evaluation Committee (PEC) shall resolve the tie through the following sequential mechanism:

- i. The bidder securing a higher score under Approach, Methodology & Vision (Section 5.2, Part B) shall be ranked higher.
- ii. If the tie persists, the bidder securing a higher score under Key Professional Staff (Section 5.2, Part C) shall be ranked higher.
- iii. If the tie still persists, the PEC shall award the higher rank to the bidder who scored higher specifically in the live Technical Presentation component of Part B.

The Financial Proposal of only the T1 bidder, as determined after tie-resolution, shall be opened. Financial Proposals of all other bidders shall remain sealed. The decision of the Proposal Evaluation Committee on tie-breaking shall be final, conclusive, and binding on all bidders.

**Clause 2.3B: Minimum OCR accuracy benchmark:**

As OCR accuracy is materially dependent on document quality, script, and source format. The following tiered approach shall apply:

Document Category	Minimum Accuracy Benchmark
Clean digital PDFs (English)	98%
Good quality scans (English)	95%
Mixed script (Assamese + English)	90%
Poor quality / legacy scans	80% (with mandatory human review flag)

The Consultant shall, as part of the Phase 1 Discovery deliverable, conduct a Document Corpus Assessment — sampling at least 200 documents across departments — and submit a proposed OCR

Benchmark Matrix for AMTRON's approval. This approved matrix shall become the contractual SLA baseline for the ingestion pipeline.

Documents falling below the applicable benchmark must be automatically flagged for manual review by the Digital Archivists team and must not be auto-ingested into the RAG corpus without human validation. For Assamese script OCR specifically, the Consultant must mandatorily evaluate Bhashini's OCR APIs as the primary option before recommending any third-party or proprietary OCR engine. Adoption of Bhashini for Assamese script processing is strongly preferred, consistent with the project's data sovereignty objectives and MeitY's language technology ecosystem.

**Note: All other terms and conditions of the RFP not specifically amended herein in this Corrigendum shall remain unchanged.**

<This form must be submitted on the official letterhead of the Bidding Organisation.>

**Form T-9**

**Self-Declaration: Not Blacklisted / Not Debarred**

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**To,**

The Managing Director,  
Assam Electronics Development Corporation Limited (AMTRON),  
Industrial Estate, Bamunimaidan, Guwahati, Assam – 781021.

**Sub: Self-Declaration of Non-Blacklisting / Non-Debarment**

**RFP No. AEDC/AUP/2025-26/02**

Sir / Madam,

I / We, the undersigned, being the duly authorised representative(s) of:

<b>Name of Organisation</b>	
<b>Registered Address</b>	
<b>CIN / LLP ID / Registration No.</b>	
<b>Name of Authorised Signatory</b>	
<b>Designation</b>	

do hereby solemnly declare and affirm that:

**DECLARATIONS**

1. The above-named organisation, including its parent company, subsidiaries, affiliates, group companies, consortium partners, joint venture entities, or any organisation having common ownership, management control, or financial interest, is NOT currently blacklisted, debarred, or suspended by any Central Government Ministry / Department, State Government, Public Sector Undertaking (PSU), or any other Government / Statutory body in India.
2. No show-cause notice for blacklisting or debarment has been issued against the organisation that is pending adjudication or final order as on the date of this declaration.
3. No criminal proceedings have been initiated or are pending against the organisation or its directors/partners under the Prevention of Corruption Act, 1988 or the Indian Penal Code (or Bharatiya Nyaya Sanhita, 2023) in relation to any government contract or procurement.
4. This declaration is made with full knowledge that any misrepresentation or suppression of material facts shall render the bid liable to summary rejection and may result in legal action under applicable laws.
5. We undertake to immediately inform AMTRON in writing if any blacklisting / debarment order is issued against us during the validity period of this bid or during the term of the contract, if awarded.

**AUTHORISED SIGNATORY**

Name: \_\_\_\_\_

Designation: \_\_\_\_\_

Date: \_\_\_\_\_

Place: \_\_\_\_\_

Seal of Organisation:

Signature: \_\_\_\_\_

<This form must be submitted on the official letterhead of the Bidding Organisation.>

**Form T-10**

**Bidder's Authorization Certificate**

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**To,**

The Managing Director,  
Assam Electronics Development Corporation Limited (AMTRON),  
Industrial Estate, Bamunimaidan, Guwahati, Assam – 781021.

**Sub: Authorization of Signatory for Submission of Proposal  
RFP No. AEDC/AUP/2025-26/02**

Sir / Madam,

This is to certify that M/s \_\_\_\_\_ (Name of Organisation), having its registered office at \_\_\_\_\_ (Address), is a duly registered entity and has been empanelled under the NeGD Digital India Program (Category \_\_\_\_ ) vide Notification No. F.N. N-22018/33/2022-NeGD dated 17.05.2024.

**DETAILS OF AUTHORISED SIGNATORY**

<b>Full Name of Authorised Signatory</b>	
<b>Designation / Title</b>	
<b>Employee ID / Partner ID</b>	
<b>Mobile No.</b>	
<b>Email ID</b>	
<b>Authority vested by (Board Resolution / PoA No.)</b>	
<b>Date of Resolution / Power of Attorney</b>	

**AUTHORISATION STATEMENT**

We hereby authorise the above-named individual to:

- (a) Sign, submit, and execute all documents forming part of the Technical and Financial Proposal in response to RFP No. AEDC/AUP/2025-26/02. Attend pre-bid meetings/technical presentations, and negotiations with AMTRON on behalf of the organisation.
- (b) Sign the Work Order / Contract Agreement if the bid is accepted.
- (c) Execute all ancillary documents including the Non-Disclosure Agreement (NDA), Downstream Exclusion Undertaking, and Performance Bank Guarantee.

This authorisation shall remain valid for the entire bid validity period of 180 days from the bid submission deadline and until the final discharge of obligations under the resultant contract, if any. A certified copy of the Board Resolution / Power of Attorney authorising the above is enclosed herewith.

**AUTHORISED SIGNATORY**

Name: \_\_\_\_\_ Designation: \_\_\_\_\_

Date: \_\_\_\_\_ Place: \_\_\_\_\_

Seal of Organisation:    Signature: \_\_\_\_\_

<This Bank Guarantee must be issued by a Scheduled Commercial Bank in India on its non-judicial stamp paper of appropriate value as per the Stamp Act applicable in the State of Assam.>

**Form T-11**

**Format for Earnest Money Deposit (EMD) Bank Guarantee**

**BANK DETAILS (To be filled by the Issuing Bank)**

<b>Bank Guarantee No.</b>	
<b>Name of Bank</b>	
<b>Branch Name &amp; Address</b>	
<b>Date of Issue</b>	
<b>Valid Until (Date)</b>	

To,

The Managing Director,  
Assam Electronics Development Corporation Limited (AMTRON),  
Industrial Estate, Bamunimaidan, Guwahati, Assam – 781021.

**Sub: Bank Guarantee for Earnest Money Deposit (EMD) – RFP No. AEDC/AUP/2025-26/02**

Whereas M/s \_\_\_\_\_ (hereinafter referred to as "the Bidder"), having its registered office at \_\_\_\_\_, has submitted a bid in response to RFP No. AEDC/AUP/2025-26/02 issued by the Assam Electronics Development Corporation Limited (AMTRON) (hereinafter referred to as "the Employer") for the "Engagement of Strategic Advisory Consultant for the Assam Unified Portal (AUP)";

And whereas the Bidder is required to furnish an Earnest Money Deposit (EMD) of Rs. 5,00,000/- (Rupees Five Lakhs Only) as a condition for submission of the bid;

NOW THEREFORE, We, \_\_\_\_\_ (Name of Bank), a scheduled bank incorporated under the laws of India and having a branch office at \_\_\_\_\_ (Branch Address), do hereby irrevocably undertake and guarantee as follows:

**GUARANTEE TERMS**

1. We unconditionally and irrevocably undertake to pay to AMTRON, on its written demand, without any demur, reservation, protest, recourse or reference to the Bidder, any sum or sums not exceeding Rs. 5,00,000/- (Rupees Five Lakhs Only) upon receipt of a written demand from AMTRON stating that:

- (a) The Bidder has withdrawn or modified its bid during the period of bid validity; or
- (b) The Bidder, having been notified of the acceptance of its bid, fails to sign the Contract Agreement within the stipulated time; or
- (c) The Bidder fails to submit the Performance Bank Guarantee within 15 days of the Work Order, as required in the RFP.

2. This Bank Guarantee shall remain valid for a period of 180 (one hundred and eighty) days from the bid submission deadline i.e., up to \_\_\_\_\_ (date), and shall be automatically extended for a further period not exceeding 90 (ninety) days upon written request from AMTRON, without any reference to the Bidder.
3. We agree that the decision of AMTRON as to whether the conditions for demand hereunder have been fulfilled shall be final and binding on us and shall not be questioned by us in any proceeding.
4. This guarantee shall not be affected by any change in the constitution of the Bidder or the Bank.
5. This Bank Guarantee shall be governed by and construed in accordance with the laws of India. Any dispute arising hereunder shall be subject to the exclusive jurisdiction of the Courts at Guwahati, Assam.

**FOR AND ON BEHALF OF THE BANK**

Signature of Authorised Bank Official: \_\_\_\_\_

Name: \_\_\_\_\_

Designation: \_\_\_\_\_

Employee Code: \_\_\_\_\_

Date: \_\_\_\_\_

Bank Stamp / Seal:

**Form T-12****Format for Performance Bank Guarantee (PBG)**

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**BANK DETAILS (To be filled by the Issuing Bank)**

<b>Bank Guarantee No.</b>	
<b>Name of Bank</b>	
<b>Branch Name &amp; Address</b>	
<b>Date of Issue</b>	
<b>PBG Amount (10% of Contract Value)</b>	
<b>Valid Until (Project Duration + 6 months)</b>	

**To,**

The Managing Director,

Assam Electronics Development Corporation Limited (AMTRON),

Industrial Estate, Bamunimaidan, Guwahati, Assam – 781021.

**Sub: Performance Bank Guarantee – Contract for Engagement of Strategic Advisory Consultant for RFP No. AEDC/AUP/2025-26/02**

Whereas AMTRON (hereinafter "the Employer") has awarded a contract to M/s \_\_\_\_\_ (hereinafter "the Consultant") vide Work Order No. \_\_\_\_\_ dated \_\_\_\_\_ for the "Engagement of Strategic Advisory Consultant for the Assam Unified Portal (AUP)" for a total contract value of Rs. \_\_\_\_\_ (Rupees \_\_\_\_\_ only), exclusive of GST;

And whereas the Consultant is required, as a condition of the contract, to provide a Performance Bank Guarantee (PBG) equivalent to 10% of the total contract value, amounting to Rs. \_\_\_\_\_ (Rupees \_\_\_\_\_ only);

NOW THEREFORE, We, \_\_\_\_\_ (Name of Bank), do hereby unconditionally and irrevocably guarantee to AMTRON as follows:

**PERFORMANCE GUARANTEE TERMS**

1. We undertake to pay AMTRON, on first written demand and without demur, any sum or sums not exceeding Rs. \_\_\_\_\_ (10% of contract value), in the event that the Consultant fails to fulfil any obligation under the contract, including but not limited to: (a) failure to mobilise the Core Team as required; (b) chronic non-performance resulting in termination of the contract; (c) failure to complete key deliverables as specified in the RFP; or (d) any other material breach of contract.
2. This PBG shall remain valid for a period of 18 (eighteen) months from the date of Work Order i.e., up to \_\_\_\_\_ (date), comprising the 12-month project period and a 6-month claim period, and shall be automatically extendable by 6 months on written request from AMTRON, to cover any contract extension granted under the RFP.
3. Our liability under this guarantee shall not be affected by any change in the scope of work, contract value, or extension of time granted by AMTRON to the Consultant.
4. We agree that the claim by AMTRON under this guarantee shall be conclusive as to the amount due and payable by us, notwithstanding any dispute between AMTRON and the Consultant.
5. This PBG shall be returned to the Consultant within 60 days of the successful completion and acceptance of all project deliverables and issuance of the Final Completion Certificate by AMTRON.

6. This guarantee is governed by and shall be construed in accordance with the laws of India.  
Jurisdiction: Courts at Guwahati, Assam.

**FOR AND ON BEHALF OF THE BANK**

Signature of Authorised Bank Official: \_\_\_\_\_

Name: \_\_\_\_\_

Designation: \_\_\_\_\_

Employee Code: \_\_\_\_\_

Date: \_\_\_\_\_

Bank Stamp / Seal:

< This form must be submitted on the official letterhead of the Bidding Organisation.>

**Form T-13**

**Compliance & Deviation Matrix**

Instructions: For each RFP clause/requirement listed below, Compliance Checklist.

Sl. No.	RFP Clause / Section	Requirement / Condition	Compliance Checklist	Remarks (if any)
1	Section 2 / Clause 3	Non-Blacklisting Self-Certification		
2	Section 2 / Clause 4	No-Conflict of Interest Declaration		
3	Section 2 / Clause 5	Downstream Exclusion Acceptance		
4	Section 2.1.2	EMD of Rs. 5,00,000 submitted		
5	Section 2.4.1	Core Team mobilisation within 30 days of Work Order		
6	Section 2.4.1	Full-time onsite deployment of 5 Key Professionals at Guwahati		
7	Section 2.4.2	Acceptance of SLA & Penalty clauses		
8	Section 2.4.5	PBG (10% contract value) within 15 days of Work Order		
9	Section 2.4.12	NDA signing on engagement commencement		
10	Section 3.3	Delivery timelines: Phase 1 (T+2M), Phase 2 (T+4M), Phase 3 (T+10M), Phase 4 (T+12M)		
11	Section 4.1	Organisational eligibility: NeGD Category A/B/C empanelment		
12	Section 4.2 / K-1	Team Leader & Principal Architect		
13	Section 4.2 / K-2	Principal AI & Data Architect		
14	Section 4.2 / K-3	Lead UX/UI & Product Designer		
15	Section 4.2 / K-4	Lead Security & Trust Architect		
16	Section 4.2 / K-5	Content Governance & Change Manager:		
17	Section 5.1	Two-Envelope submission (Technical + Financial separately sealed)		
18	Section 7.1	Financial Bid based strictly on NeGD Discovered Rates + 3% increment		

Sl. No.	RFP Clause / Section	Requirement / Condition	Compliance Checklist	Remarks (if any)
19	<b>Section 7.1</b>	Financial Bid = Rate x 12 months x 5 Resources (60 person-months total)		
20	<b>General</b>	Proposal validity: 180 days from bid submission deadline		
21	<b>General</b>	All technical forms (T-1 to T-13) submitted as required		
22	<b>General</b>	Downstream exclusion undertaking acknowledged for all group entities		
23	<b>Other</b>	Any other criteria mention in the RFP		

We hereby confirm that the above Compliance Checklist is accurate and complete. We accept that any deviation discovered post-bid-opening may lead to disqualification at AMTRON's discretion.

**AUTHORISED SIGNATORY**

Name: \_\_\_\_\_ Designation: \_\_\_\_\_

Date: \_\_\_\_\_ Place: \_\_\_\_\_

Seal of Organisation:

Signature: \_\_\_\_\_

*<This Agreement shall be executed on non-judicial stamp paper of appropriate value as per the Indian Stamp Act / Assam Stamp Act, as applicable. Each Party shall retain one original signed copy.>*

**NON-DISCLOSURE AGREEMENT**

This Non-Disclosure Agreement (*hereinafter* "Agreement") is entered into on this \_\_\_\_\_ day of \_\_\_\_\_, 2026 (the "**Effective Date**") between the following Parties:

**PARTY 1 — DISCLOSING PARTY**  
**Assam Electronics Development Corporation Limited (AMTRON)**  
*A State Public Sector Undertaking incorporated under the Registrar of Companies Act, 1956, under the Information Technology Department, Government of Assam.*  
Registered Office: Industrial Estate, Bamunimaidan, Guwahati, Assam – 781021  
**(Hereinafter referred to as "AMTRON" or "Disclosing Party")**

**AND**

**PARTY 2 — RECEIVING PARTY**  
M/s \_\_\_\_\_  
A \_\_\_\_\_ (entity type) incorporated under the laws of India, having its registered office at: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
NeGD          Empanelment          No.: \_\_\_\_\_  
**(Hereinafter referred to as "Consultant" or "Receiving Party")**

AMTRON and the Consultant are individually referred to as a "**Party**" and collectively as the "**Parties**".

**RECITALS**

**WHEREAS (A)** AMTRON, the nodal implementing agency for the Information Technology Department, Government of Assam, has issued RFP No. AEDC/AUP/2025-26/02 for the engagement of a Strategic Advisory Consultant for the Assam Unified Portal (AUP), a flagship digital public infrastructure initiative funded by MeitY, Government of India;

**WHEREAS (B)** The Consultant has been selected / is in the process of being evaluated / has been awarded the engagement under the said RFP, which necessitates the disclosure of Confidential Information by AMTRON to the Consultant for the sole purpose of executing the engagement;

**WHEREAS (C)** AMTRON, as custodian of government data, architectural assets, citizen information, and sovereign AI models, is required to protect such information from unauthorised disclosure;

**WHEREAS (D)** The Parties desire to set forth the terms and conditions under which Confidential Information shall be disclosed, used, protected, and returned or destroyed.

**NOW, THEREFORE**, in consideration of the mutual covenants and obligations set forth herein, and for other good and valuable consideration, the receipt and adequacy of which are hereby acknowledged, the Parties agree as follows:

**1. DEFINITIONS**

For the purposes of this Agreement, the following terms shall have the meanings assigned below:

**"Agreement"** means this Non-Disclosure Agreement, including all schedules and annexures, as may be amended in writing by the Parties from time to time.

**"Confidential Information"** means any and all information, data, material, or knowledge whether oral, written, electronic, visual, or in any other form disclosed by AMTRON or generated by the

Consultant in the course of the engagement, including but not limited to: (i) Architectural Blueprints, System Design Documents, and Technical Specifications for the AUP; (ii) State Data Centre (SDC) infrastructure configurations and access credentials; (iii) Government policy documents, draft notifications, and unpublished Secretariat Orders; (iv) Metadata Schemas, Ontology Frameworks, and Credential Standards; (v) AI model fine-tuning weights, vector indices, embedding configurations, and prompt libraries; (vi) "Gold Standard" Q&A datasets and RAG pipeline configurations; (vii) Citizen Personal Identifiable Information (PII) accessed during testing or integration; (viii) Cybersecurity configurations, Zero-Trust architecture details, and CERT-In audit findings; (ix) Source code, APIs, and integration logic; (x) Financial, contractual, and procurement information related to the AUP programme; and (xi) any information marked or designated as "Confidential", "Restricted", "Secret", or "Government Use Only" by AMTRON.

**"Disclosing Party"** means AMTRON, which discloses Confidential Information under or in connection with this Agreement.

**"Receiving Party"** means the Consultant and all its personnel, sub-consultants, agents, and advisors who receive Confidential Information under this Agreement.

**"Engagement"** means the assignment undertaken by the Consultant pursuant to Work Order issued under RFP No. AEDC/AUP/2025-26/02 for the Assam Unified Portal (AUP).

**"Permitted Purpose"** means solely the performance of the Consultant's obligations under the Engagement, and no other purpose whatsoever.

**"Personnel"** means all Key Professionals, support staff, sub-consultants, and advisors deployed by the Consultant in connection with the Engagement.

**"Term"** means the period commencing on the Effective Date and ending as specified in Clause 9 of this Agreement.

**"Working Papers"** means internal analysis, notes, working documents, and intermediate deliverables prepared by the Consultant that contain or are derived from Confidential Information.

## **2. OBLIGATIONS OF THE RECEIVING PARTY**

2.1 The Consultant shall, and shall procure that all its Personnel shall:

- (a) hold all Confidential Information in strict confidence and not disclose it to any third party without the prior written consent of AMTRON;
- (b) use the Confidential Information solely for the Permitted Purpose and for no other commercial, advisory, or research purpose whatsoever;
- (c) restrict access to Confidential Information strictly to Personnel who have a need-to-know for the purpose of the Engagement, and who are individually bound by written confidentiality obligations no less stringent than those in this Agreement;
- (d) implement and maintain appropriate technical, administrative, and physical security measures — including encryption, access controls, and secure storage — to protect Confidential Information from unauthorised access, use, or disclosure, in compliance with ISO/IEC 27001 or equivalent standards;
- (e) not copy, reproduce, summarise, or extract Confidential Information except to the minimum extent necessary for the Permitted Purpose;
- (f) not reverse-engineer, decompile, or derive technical insights from Confidential Information for any purpose other than the Engagement;
- (g) not use Confidential Information to gain any competitive advantage over AMTRON or the Government of Assam, or to benefit any third party.

**2.2** The Consultant shall promptly notify AMTRON in writing — and in any event within **24 hours** — upon becoming aware of any actual or suspected unauthorised access, disclosure, or loss of Confidential Information. The notice shall include the nature of the incident, the categories of information involved, and the remedial steps being taken.

**2.3** The Consultant shall maintain a register of all Personnel who have been granted access to Confidential Information and shall make such register available to AMTRON on request.

### **3. PERMITTED DISCLOSURES AND EXCLUSIONS FROM CONFIDENTIALITY**

**3.1** The obligations under Clause 2 shall not apply to information that the Consultant can demonstrate by written evidence:

- (a) was already in the public domain at the time of disclosure through no act or omission of the Consultant or its Personnel;
- (b) was already known to the Consultant prior to disclosure by AMTRON, free of any obligation of confidentiality;
- (c) was independently developed by the Consultant without reference to or use of Confidential Information;
- (d) was received from a third party who had the lawful right to disclose it without restriction.

**3.2** The Consultant may disclose Confidential Information to the minimum extent required by:

- (a) a court of competent jurisdiction, regulatory authority, or statutory body pursuant to a lawful order or mandatory legal requirement; provided that the Consultant (i) gives AMTRON the maximum practicable prior written notice, (ii) cooperates with AMTRON in seeking a protective order or equivalent relief, and (iii) discloses only the minimum information required to comply;
- (b) its statutory auditors, insolvency practitioners, or regulators, solely for the purpose of the Consultant's own statutory or regulatory compliance, provided such parties are bound by equivalent confidentiality obligations.

**3.3 Working Papers:** The Consultant may retain Working Papers that constitute Confidential Information to the extent required for compliance with its professional, statutory, or regulatory obligations (including Institute of Chartered Accountants / professional body requirements). Such retained Working Papers shall remain subject to all confidentiality obligations herein for the duration specified in Clause 9, and shall not be used for any commercial or advisory purpose.

### **4. INTELLECTUAL PROPERTY AND AI SOVEREIGNTY**

**4.1** In accordance with Clause 2.4.7 of the RFP, all deliverables, work products, and assets generated by the Consultant during the Engagement — including without limitation:

- (a) Architectural Blueprints, System Design Documents, and Technical Specifications;
- (b) Metadata Schemas, Ontology Frameworks, and the Unified Metadata Standard;
- (c) Digital Credential Standards Framework and Visual Identity Standards;
- (d) AI model fine-tuning weights, vector indices, embedding configurations, and prompt libraries developed for the AUP;
- (e) "Gold Standard" Q&A datasets and RAG pipeline configurations;
- (f) Source code, APIs, integration scripts, and configuration files;
- (g) GIGW Policy documents, Governance Frameworks, and Procurement documents;

shall vest exclusively in and be the sole property of AMTRON / Government of Assam upon creation, and the Consultant hereby assigns all intellectual property rights therein to AMTRON with immediate effect.

**4.2** The Consultant retains no licence, right, or interest in any deliverable, work product, or dataset generated under the Engagement after conclusion of the project, except as strictly necessary for its statutory compliance obligations under Clause 3.3.

**4.3** The Consultant shall not incorporate any pre-existing proprietary tools, methodologies, or intellectual property into any AUP deliverable in a manner that would restrict AMTRON's unrestricted use or ownership of that deliverable, without prior written approval from AMTRON.

**4.4** Any open-source components recommended or used by the Consultant must be compatible with the Government of Assam's intended use and shall be documented with their licence terms. The Consultant shall indemnify AMTRON against third-party IP infringement claims arising from the Consultant's recommendation or use of open-source or third-party components, to the extent directly attributable to the Consultant's actions.

## **5. DATA SECURITY AND PROTECTION OF PERSONAL DATA**

**5.1** The Consultant shall comply with all applicable laws relating to data protection and information security, including:

- (a) the Information Technology Act, 2000 (as amended), and the Information Technology (Amendment) Act, 2008;
- (b) the Digital Personal Data Protection Act, 2023 (DPDPA), and rules made thereunder, as and when applicable;
- (c) CERT-In guidelines on information security, vulnerability reporting, and incident response;
- (d) GIGW 3.0 security and data handling standards;
- (e) any MeitY or Government of India directives on data sovereignty, localisation, and cloud hosting.

**5.2.** The Consultant shall not transfer any Confidential Information — including citizen PII, government data, or AI training datasets — outside the territory of India, whether to a foreign server, cloud service, or any entity, without the prior written approval of AMTRON.

**5.3** In the event of a personal data breach as defined under applicable law, the Consultant shall notify AMTRON within **6 hours** of becoming aware of such breach, and shall cooperate fully in breach notification, remediation, and reporting obligations.

**5.4** All Confidential Information processed during the Engagement shall be stored exclusively on AMTRON-approved systems located within the Assam State Data Centre (SDC) or equivalent government-controlled infrastructure. No Confidential Information shall be stored on personal devices, personal cloud accounts, or systems outside government-approved environments.

## **6. RETURN AND DESTRUCTION OF CONFIDENTIAL INFORMATION**

**6.1** Upon expiry or termination of the Engagement, or upon written request from AMTRON at any time, the Consultant shall:

- (a) promptly return to AMTRON all tangible materials containing or embodying Confidential Information, including documents, storage media, access credentials, and equipment, in accordance with the Exit Policy under Clause 2.4.9 of the RFP; and
- (b) securely and permanently destroy (or procure the destruction of) all digital copies, cached versions, and Working Papers containing Confidential Information from all devices, servers, and

cloud environments under the Consultant's control, using industry-standard data sanitisation methods (e.g., NIST SP 800-88 or equivalent); and

- (c) within 15 calendar days of the exit date, deliver to AMTRON a written Certificate of Return and Destruction, signed by a senior officer of the Consultant, confirming compliance with this Clause.

**6.2** Notwithstanding Clause 6.1, the Consultant may retain Working Papers to the limited extent permitted under Clause 3.3. Such retained materials shall remain subject to all confidentiality obligations for the post-termination survival period specified in Clause 9.2.

## **7. REAFFIRMATION OF DOWNSTREAM EXCLUSION**

**7.1** The Consultant reaffirms and acknowledges the downstream exclusion obligation as set out in Clause 2.4.8 of the RFP. The Consultant, including its parent company, subsidiaries, affiliates, group companies, consortium partners, joint venture entities, and any organisation having common ownership, management control, or financial interest (with 'affiliate' meaning any entity with >50% common shareholding or management control), shall be strictly prohibited for a period of **5 (five) years** from the Work Order date from:

- (a) participating, directly or indirectly, in any downstream implementation, system integration, solution delivery, or technology execution assignment arising out of or related to the AUP, including those procured through RFPs drafted or influenced under this Engagement;
- (b) using Confidential Information to prepare or submit proposals for any such downstream assignment;
- (c) sharing Confidential Information with any entity that intends to bid for downstream AUP assignments.

**7.2** The downstream exclusion shall not apply to: (i) independent third-party audits or certifications of the AUP system, provided no Confidential Information from this Engagement is used; (ii) governance reviews at AMTRON's specific written invitation; or (iii) unrelated Government of Assam or Government of India assignments having no connection to the AUP programme.

## **8. REMEDIES, LIABILITY, AND INDEMNIFICATION**

**8.1** The Consultant acknowledges that any breach or threatened breach of this Agreement may cause irreparable harm to AMTRON for which monetary compensation would be an inadequate remedy. Accordingly, AMTRON shall be entitled to seek injunctive relief, specific performance, or other equitable remedies without the requirement to post any bond or other security, in addition to any other remedies available under law.

**8.2** Any data breach or unauthorised disclosure of Confidential Information attributable to the Consultant shall entitle AMTRON to:

- (a) immediately terminate the Engagement with cause, in accordance with Clause 2.4.5 of the RFP;
- (b) forfeit the Performance Bank Guarantee;
- (c) initiate legal proceedings under the Information Technology Act, 2000 (and amendments), the Digital Personal Data Protection Act, 2023, and any other applicable law;
- (d) claim damages for losses suffered, including direct and consequential losses, subject to Clause 8.4.

**8.3** AMTRON shall indemnify the Consultant against all third-party claims arising from AMTRON's direction to use specific government data, open-source components, or third-party systems as part of the Engagement, where such claims are not caused by the Consultant's negligence or breach.

**8.4 Limitation of Liability:** Consistent with GFR and MeitY guidelines, the Consultant's total aggregate liability under or in connection with this Agreement and the Engagement shall not exceed **1× (one times) the total consultancy fee** paid or payable under the Work Order. The Consultant shall not be liable for any indirect, consequential, punitive, or incidental damages, loss of profit, or loss of business, except in cases of fraud, wilful misconduct, or breach of the data security obligations under Clause 5.

## **9. TERM AND SURVIVAL OF OBLIGATIONS**

**9.1** This Agreement shall come into force on the Effective Date and shall remain in force for the entire duration of the Engagement, including any extension granted pursuant to Clause 1.3 of the RFP.

**9.2** The confidentiality obligations under Clauses 2, 4, 5, 6, and 7 of this Agreement shall **survive** the expiry or termination of the Engagement for a period of **3 (three) years** from the date of expiry or termination of the Work Order. The downstream exclusion obligation under Clause 7.1 shall survive for the period specified therein.

**9.3** The return and destruction obligations under Clause 6 shall survive the expiry or termination of this Agreement until fully discharged.

## **10. FORCE MAJEURE**

**10.1** Consistent with Clause 2.4.13 of the RFP, failure by either Party to perform its obligations under this Agreement due to a Force Majeure event (including natural disasters, war, acts of terrorism, epidemic, or government orders) shall not constitute a breach, provided that:

- (a) the affected Party notifies the other Party in writing within 7 days of the occurrence of the Force Majeure event;
- (b) the affected Party takes all reasonable steps to mitigate the impact of the Force Majeure event;
- (c) Force Majeure shall not relieve the Consultant of its obligations to maintain the security and confidentiality of any Confidential Information already in its possession.

## **11. GENERAL PROVISIONS**

**11.1 Governing Law and Jurisdiction.** This Agreement shall be governed by and construed in accordance with the laws of India. Any dispute arising out of or in connection with this Agreement shall be subject to the exclusive jurisdiction of the Courts at Guwahati, Assam.

**11.2 Dispute Resolution.** Disputes shall first be settled amicably between the Parties. If not resolved within 30 days of written notice, the dispute shall be referred to an Adjudicator appointed by the Managing Director of AMTRON. Unresolved disputes shall be escalated to Arbitration under the Arbitration and Conciliation Act, 1996, with the venue at Guwahati.

**11.3 No Waiver.** Failure by either Party to enforce any provision of this Agreement shall not constitute a waiver of that Party's right to enforce it thereafter.

**11.4 Severability.** If any provision of this Agreement is held invalid or unenforceable by a court of competent jurisdiction, such provision shall be modified to the minimum extent necessary to make it enforceable, and the remaining provisions shall continue in full force.

**11.5 Entire Agreement.** This Agreement, read together with RFP No. AEDC/AUP/2025-26/02, the Work Order, and the resultant Contract, constitutes the entire agreement between the Parties with respect to the subject matter hereof, and supersedes all prior oral or written representations, understandings, or agreements.

**11.6 Amendments.** This Agreement may only be amended by a written instrument signed by duly authorised representatives of both Parties.

**11.7 Independent Parties.** Nothing in this Agreement shall be construed as creating a partnership, joint venture, agency, employment, or fiduciary relationship between the Parties.

**11.8 Notices.** All notices under this Agreement shall be in writing and delivered by registered post, courier with acknowledgment due, or email with read receipt to the addresses of the Parties stated in the Schedule below.

**SCHEDULE — NOTICE ADDRESSES AND CONTACT DETAILS**

<p><b>AMTRON (Disclosing Party)</b> For: The Managing Director Assam Electronics Development Corporation Ltd (AMTRON) Industrial Estate, Bamunimaidan Guwahati, Assam – 781021 Email: _____ Tel: _____</p>	<p><b>Consultant (Receiving Party)</b> For: _____ M/s _____ Address: _____ _____ Email: _____ Tel: _____</p>
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**IN WITNESS WHEREOF**, the duly authorised representatives of the Parties have executed this Agreement on the date first written above.

<p><b>FOR AMTRON (DISCLOSING PARTY)</b></p> <p>Signature: _____ Name: _____ Designation: _____ Date: _____ Seal:</p>
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<p><b>FOR THE CONSULTANT (RECEIVING PARTY)</b></p> <p>Signature: _____ Name: _____ Designation: _____ Date: _____ Seal:</p>
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<b>WITNESS (AMTRON)</b>	
1. Name: _____	Sign: _____
2. Name: _____	Sign: _____

<b>WITNESS (CONSULTANT)</b>	
1. Name: _____	Sign: _____
2. Name: _____	Sign: _____