

**Assam Electronics Development Corporation Ltd. (AMTRON)
Industrial Estate, Bamunimaidan, Guwahati – 781021**

NOTICE INVITING TENDER ENQUIRY

Ref No. AEDC/SDC/IT/2024-25/005

Dated. 03/10/2024

Assam Electronics Development Corporation Ltd (AMTRON) invites bids for **“Tender for Warranty/AMC Renewal of Hardware at Data Centers”** having technical specification as detailed below in relevant section.

The tender Document is available in <https://assamtenders.gov.in>. Bidder are requested to check the website for amendments/corrigendum. Submission of bids shall be online only.

1.1 SCHEDULE OF TENDER

Tender No.	AEDC/SDC/IT/2024-25/005
Scope of Work	Supply of items specified in this tender.
Name of the tender issuer	Assam Electronics Development Corporation Ltd.
Date of issue of tender document	03/10/2024
Last date of submission of Pre-bid Queries	09/10/2024
Last Date for Submission of Bids	Signed hard copy of the Tender and supporting documents to be submitted on or before 11:00 AM, 18/10/2024. Hard copy of only Power of Attorney to be submitted.
Date of Opening of Technical/ Bids	18-10-2024 at 12:30 PM
Place of Opening of Bids	3 rd Floor, AMTRON Data Center, A.E.D.C. Ltd.
Address for Communication	Managing Director Assam Electronics Development Corporation Ltd., Industrial Estate, Bamunimaidan, Guwahati – 781021, Assam
Phone No. for Communication	+91-9435737007
e-mail id for communication	mdc@amtron.in

1.1.2. Tender Processing Fee:

A non-refundable fee of Rs 1000/- (One Thousand) shall be made towards the cost of tender processing fee through Internet Banking from State Bank of India (SBI) or any other nationalised banks or through NEFT/RTGS in case of offline payment from any Bank.

1.1.3 Bid Security/Earnest Money Deposit

The bid document must be accompanied by the Earnest Money Deposit of Rs. 30,000.00 (Rupees Thirty Thousand Only) through Internet Banking from State Bank of India (SBI) or any other banks listed at SBMOPS on <https://assamtenders.gov.in>

PART I - TECHNICAL BID

1.2 Pre-Qualification Criteria and mandatory documents to be submitted along with the bid:

- i. The Bidder should –
 - a. be a Company/Firm having its registered office in India and Service Engineer posted at Guwahati, Assam
 - b. furnish Certificate of Incorporation/Trade License, GST Registration and PAN Card.
 - c. submit **Form C** - Profile of Company.
 - d. have average annual turnover of Rs. 50 Lakh for financial years 2021-22, 2022-23, 2023-24.
- ii. Correct Serial Number of items to be collected over email to be sent to 'mdc@amtron.in' and submitted along with bid, without which bid will be rejected.
- iii. Any replacement should be done after delivery of the new spare parts. OEM/Bidder should submit relevant undertaking that spare items within the scope of work will be from original OEM and new.
- iv. Bidder undertaking that replacement of all subcomponents will be covered under warranty/AMC Renewal and shipping cost for such replacement will be borne by the OEM/Bidder.
- v. Bidder/OEM escalation matrix for service support during AMC/warranty period have to be submitted in letterhead.

1.3 Scope of work:

Supply: The bidder should provide services for items as per the Bill of Materials (BOM) below. All goods need to be supplied F.O.R. Guwahati.

Items	Item Description	Qty	Serial Numbers/Part Code
AMC Items			
1	AMC of one year for HPE DL380 Gen9 Rack Server	8	Product SN in the Equipment list
2	AMC of one year for HPE BL460 Gen9 Blade Server	5	Product SN in the Equipment list
3	AMC of one year for HPE Blade Chassis C7000	1	Product SN in the Equipment list
4	AMC of one year for Dell PowerEdge R7425	8	Product SN in the Equipment list
5	AMC of one year for Fujitsu PRIMERGY RX2530 M4	4	Product SN in the Equipment list
Spare Parts			
6	HPE 10TB 3.5-inch LFF SAS - 12Gb/s 7.2K RPM HDD for HP ProLiant HDL380 Gen9 Rack Server with 1 year warranty	25	PN: 857965-001
7	HPE 3.5 LFF SAS/SATA HDD Tray Caddy - for HPE ProLiant HDL380 Gen9 Rack Server 1 year warranty	15	PN: 651314-001
8	HPE 2.5 SFF SSD HDD Caddy + Hybrid Tray - for HPE ProLiant HDL380 Gen9 Rack Server 1 year warranty	10	Original HPE spares Compliant to server model.
9	HPE 800W Flex Slot Redundant Power Supply - for HPE DL380 Gen9 Rack Server 1 year warranty.	1	PN: 723600-201
10	Dell HBA355e Card each with 2 nos. of SAS Cable for MD1400/MD1420	6	To be mentioned by bidder

Sd/-

Date: 03-10-2024
Guwahati

Managing Director
AEDC Ltd. (AMTRON)